Contact Tracing App Guide

As we move out of lockdown, there are a lot of contact tracing apps available to help keep your club, staff, participants, and visitors safe and to help you meet the health and safety requirements of COVID-19.

The apps currently being used in our region

Tracing more than half a million people in the Wellington Region is complex and there will be no perfect answer or app. The table below will help you find the app(s) that work for you.

App	Functionality	How to use
IDME (from Sporty)	**How people use the app** Venue/club staff scan a unique QR code assigned to participants/users on their phones. Or people use the unique code assigned to the facility to sign in. **How the information is held** The information is stored with IDME and is deleted after 14 days of no recorded cases from sign in.	**For facilitators (e.g. clubs/venues)** Scan QR codes assigned to users e.g. participants. A staff member is required to do the scanning. Alternatively, a 5-digit code can be created to provide another method of sign-in. **For users** Create an account in the app. This will create your profile and a QR code which facilitators will scan as a way of signing you in. Alternatively participants can enter the facilitator's 5-digit code. **Detailed instruction guide >>**
Rippl (from Wellington City Council)	**How people use the app** Venues provide a QR code for participants/visitors to scan. **How the information is held** The information is held on the visitor's phone, like a diary. It is the responsibility of the user to share this information if suspected of contracting Covid-19.	**For facilitators** A QR code is created for every facility to be printed on posters, displayed at the facility for users to scan upon entering. **For users** Create an account in the app. When visiting a facility, open the app and use the camera to scan the QR code displayed at the entrance. **Detailed instruction guide >>**
NZ COVID Tracer app (from NZ Government)	**How people use the app** Venues provide a QR code for participants/visitors to scan. **How the information is held** Only registration information is stored with the National Close Contact Service and is deleted after 31 days of no recorded cases from sign in. The tracing data is held on the user's phone, like a diary.	**For facilitators** A QR code is created for every facility to be printed on posters, displayed at the facility for users to scan upon entering. This app is designed to be used alongside existing systems (to support contact tracing). **For users** Create an account in the app. When visiting a facility, open the app and use the camera to scan the QR code displayed at the entrance. **Detailed instruction guide >>**

The latest information from Government about covid-19 can be found at: covid19.govt.nz